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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Thursday, June 6, 2019 11:33 AM  
**To:**  
**Subject:** 2018-358-WS

Dear Ms. Rhonda Broom,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- [Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

[Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
 Becky Latimer  
 Clerk's Office/Administrative Coordinator  
 Public Service Commission of South Carolina  
 803-896-5100  
**Sign up for Meeting Agenda Alerts: Text [PSCAGENDAS](#) to [39492](#)**



\* Required Fields

Date: \* June 6, 2019

**Letter of Protest**  
**in Docket** \_\_\_\_ - \_\_\_\_ - \_\_\_\_

**Protestant Information:**

Name \*Rhonda Broom

Mailing Address \*:

City \*Clover

State \*SC

Zip \*29710

Phone

E-mail

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Blue Granit Water Company.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

Blue Granite Water Company has charged us double the amount of the other water service in our county. They make mistakes and we end up getting increases in water bill every time. My water bill monthly is between \$100- \$120. My family of four live in a small 2000 sq. ft. ranch home. We don't water our lawn and I time my kids showers since I can't afford for them to take long showers. The water company has restricted our water usage while York county has stated that with all the rain we have more than enough water at this time. They send cars around neighborhoods looking for families that are breaking their watering rules. One neighborhood "Mill Creek Falls" had their water turned off on Tuesday June 4<sup>th</sup> because of a "water main break". No other neighborhood was affected by this, seems the company may have just decided to turn their water off. The residents of Lake Wylie, SC are being mistreated by this out of state water company. They are taking advantage of SC citizens and we want it stopped!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \*